

Taylor Morgan

Cashier & Customer Service

PROFILE

Friendly customer service professional with experience handling payments, answering questions, organizing busy stores, and

EDUCATION

Riverside High School | High School Diploma | 2014\nPoint-of-Sale Customer Service Training | 2020

PROFESSIONAL HISTORY

Main Street Market | Cashier | 2021 - Present

Process cash and card payments accurately while keeping the checkout line moving.

Answer questions, resolve routine concerns, and restock front-end supplies.

Harbor Retail Center | Customer Service Associate | 2018 - 2021

Handled returns, exchanges, store calls, and product questions with patience.

Worked with floor teams to locate items and solve customer needs quickly.

Freshway Grocery | Store Clerk | 2016 - 2018

Stocked shelves, checked dates, and kept displays clean and easy to shop.

Helped train new clerks on service standards and register procedures.

SKILLS

Customer service, Cash handling, Point of sale, Returns and exchanges, Conflict resolution, Stocking, Product knowledge, Tea